Managing Rheumatoid Arthritis
Process Improvement Goals and Steps

Name and Location of Primary Care Office:

Instructions: Formulate a specific goal related to the management of rheumatoid arthritis patients in your practice. Remember that the goal should be specific, measurable, action-oriented, realistic, and time and resource constrained. *(Example: Increase to 90% the number RA patients in my practice that are on "tight" RA control with monthly visits, regular assessment of DAS 28, and are on IA steroid and DMARD by January 1, 2011.)*

Change-Based Goal #1:

Instructions: Once you have a well-formed Goal Statement you need some direction to follow to achieve this Goal. The creation of Goal Steps gives you a list of the important things that need to be done to achieve the Goal, an action plan, and also allows you to track your progress towards the goal. While the goal "Increase to 90% the number of RA patients…" is a great goal statement, this is a monumental task without being broken down into smaller detailed steps.

Priority	Goal Step	Start Date	Stop Date	Assigned To	Progress	Led to Improvement

Other Instructions or Comments:

Priority Code: A — Highest Priority; critical to success
B — Very Important; necessary for success, but may be depending on funding and/or time resources
C — Important; however, may be subject to delay or changes as A and B priorities are pursued